

# CebuCore Group LLC

## Return Policy

**Effective Date:** August 2025

**Legal Entity:** CebuCore Group LLC

**Token:** CCR (CebuCore Utility Token)

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### 1. Introduction

This Return Policy (“Policy”) governs the terms, conditions, and limitations regarding the return, cancellation, or refund of any transactions related to the **CebuCore** ecosystem and the **CCR Token**.

By purchasing CCR tokens, interacting with our smart contracts, participating in IDO/IEO programs, or otherwise engaging with CebuCore, you acknowledge and agree that:

- Digital assets are **non-refundable and non-reversible**;
- Blockchain transactions are **final and immutable**;
- Responsibility for the use and custody of CCR tokens lies solely with the user.

The purpose of this Policy is to ensure transparency, provide legal protection to CebuCore Group LLC, and align with international standards regarding digital assets.

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### 2. General Provisions

2.1. All operations with CCR tokens (purchase, transfer, staking, usage for services) are **final and irrevocable**.

2.2. CebuCore Group LLC **does not provide refunds, exchanges, or cancellations** once a transaction has been confirmed on the BNB Smart Chain network.

2.3. Exceptions to this rule may only apply if required by law or a court order from a competent jurisdiction.

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### 3. Nature of Digital Assets

3.1. Transactions with digital assets are technically **irreversible by nature**.

3.2. Smart contracts operate in a decentralized manner; the company has no ability to “roll back” or

“delete” a confirmed transaction.  
3.3. Any user errors (such as entering an incorrect address, loss of private keys, or unauthorized access) **do not constitute grounds for a refund**.

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## 4. Jurisdictional Restrictions

4.1. CCR tokens are **not offered to residents of the United States, Canada, or China**.  
4.2. If residents of these jurisdictions nevertheless engage in transactions, they do so **at their own risk**, and CebuCore Group LLC assumes no responsibility.  
4.3. The company may implement IP blocking to restrict access from prohibited jurisdictions, but cannot guarantee complete technical prevention of circumvention.

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## 5. No Redemption Obligations

5.1. CebuCore Group LLC has **no obligation** to repurchase CCR tokens from investors or provide liquidity.  
5.2. Any ability to sell tokens on the secondary market depends solely on third-party exchanges and platforms, over which CebuCore has no control.  
5.3. The company does not guarantee that CCR will be listed on any particular exchange.

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## 6. Erroneous Transactions

6.1. The user bears **full responsibility** for the accuracy of addresses, amounts, and details when transferring CCR tokens.  
6.2. CebuCore Group LLC is not liable for:

- Sending tokens to the wrong address;
- Loss of access to a digital wallet;
- Hacks, phishing, or fraudulent actions by third parties.

6.3. Refunds are not possible in cases of erroneous transactions.

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## 7. Force Majeure

7.1. In the event of force majeure (war, natural disasters, regulatory bans, technical failures of the BNB Smart Chain network), CebuCore Group LLC reserves the right to:

- Suspend operations;
  - Modify access rules;
  - Without assuming any obligation to provide refunds.
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## 8. IDO / ICO / IEO and Refunds

- 8.1. All funds contributed to IDO/IEO are **non-refundable**.
- 8.2. In the event of cancellation of a sale due to legal or technical reasons, refunds may only be provided if expressly stated in the campaign terms.
- 8.3. CebuCore Group LLC is not responsible for refunds of tokens purchased via third-party platforms.
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## 9. Compensation

9.1. CebuCore Group LLC does not provide compensation for:

- Price fluctuations of CCR;
  - Inability to use tokens in specific jurisdictions;
  - Delays in exchange listings;
  - The actions of third-party service providers.
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## 10. Fraud Prevention

10.1. In cases of fraudulent behavior (multi-accounting, bot abuse, money laundering), CebuCore Group LLC reserves the right to:

- Deny access to services;
  - Cancel bonuses, rewards, or promotional offers;
  - Suspend or freeze funds pending investigation.
- 10.2. Refunds will not be granted in cases of fraudulent activity.
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## 11. Legal Obligations

11.1. CebuCore Group LLC complies with international AML/CTF requirements and financial regulations.

11.2. In the event of suspicious transactions, funds may be frozen, and information may be disclosed

to competent authorities.  
11.3. In such cases, CebuCore Group LLC is under **no obligation** to issue refunds.

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## 12. User Responsibility

By using CCR tokens, the user confirms that they:

- Understand the risks of investing in digital assets;
  - Accept full personal responsibility for their actions;
  - Agree that refunds are not possible except in cases explicitly outlined in this Policy.
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## 13. Limitation of Liability

13.1. CebuCore Group LLC shall not be held liable for:

- Losses arising from market volatility;
- User errors;
- Hacks, exploits, or malicious actions by third parties;
- Regulatory changes in the user's country.

13.2. The company's maximum liability is limited to the amount of fees actually collected by CebuCore Group LLC in the specific transaction at issue.

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## 14. International Compliance

14.1. This Policy is designed in alignment with the following international frameworks:

- **GDPR (EU);**
- **CCPA (California, USA);**
- **FATF (Financial Action Task Force) recommendations.**

14.2. However, regulations for digital assets vary across jurisdictions. Users are solely responsible for ensuring that the use of CCR tokens is legal in their country.

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## 15. Amendments to the Policy

- 15.1. CebuCore Group LLC reserves the right to amend this Policy at any time.
  - 15.2. The updated version will be published on the official website.
  - 15.3. Continued use of CebuCore services constitutes acceptance of the updated Policy.
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## **16. Contact**

For any inquiries regarding this Return Policy, please contact:

✉ **[support@cebu-core.com](mailto:support@cebu-core.com)**